Pit Computers – Work Order

304-422-1748 www.pitcom.com

Ship to: Pit Computers
2600 36th Street Suite 3
Parkersburg, WV 26104

***Name:** _____ **Company:** _____

***Address:** _____ **City:** _____ **State:**_____ **Zip:**_____

***Phone #:** _____ **Email:** _____ **Login/Pass:**_____

***Make** (Dell, Acer, HP, etc)**:** _____ ***Model** (Inspiron 2200, etc)**:** _____

**** required***

Description of problem or services requested:

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PLEASE CAREFULLY REVIEW OUR POLICY:

Fees:
Notebook Power Jack Repair - $120 flat fee
incl parts, labor and return shipping. Some exceptions apply.
Our standard service rate is $60/hr for other repairs,
plus parts and shipping.
If we find additional problems, we will stop and contact you with a status update, so you can decide how to proceed. If you choose not to continue with the repairs, we will reduce the charge to a $60 diagnostic fee.

Shipping:
Please properly insure your package. We are not responsible for damage in shipping. We use your packaging to return the computer to you and are not responsible for improper packaging.

Lost data:
We are not responsible for lost data, or data backup integrity. Any important data should be backed up prior to sending in for service. In the event a Windows reinstall is necessary, any information not backed up will be lost.

Abandonment: Any items left at Pit Computers for more than 30 days without contact will be deemed abandoned by you, and become exclusive property of Pit Computers without further notice to you. Pit Computers may dispose of it or otherwise use it in any manner without further notice, obligation or liability to you. The value of any abandoned items *will not* be applied to any outstanding balance.

Warranty:
Our work is warranted for 90 days, except in cases of misuse or neglect. In the event a return is needed, you are responsible for return shipping costs. Manufacturer warranty on parts varies per item. We ask that you inspect your computer upon its return, and let us know within 7 days if there are any issues so that we can resolve them quickly and positively. We want you to be happy with our work!

_____

Customer Signature *(required)*

Date _____/_____/_____

Items Included

1. _____
2. _____
3. _____
4. _____
5. _____
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8. _____
9. _____
10. _____

OFFICE USE ONLY

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_____ Tech: _____